Dear Sir or Madam,

I am writing to express my dissatisfaction with the bus service of your company.

I try servicing the bus of your company on the weekend. This is my first going to the bus. And I feel like the bus your company is cool space and clean. Besides, there is inconveniences for me is the speed so fast. It make me feel have a headache and exhausted. I think the bus of your company shoul slow down, this will make customers fell more safe when going the bus.

I hope that my advice will be useful to improve your situation.

I am looking forward to hearing from you soon.

Yours sincerely.